

# Order Flow

- 1. You should go to **Sales > Orders**. Open an order paid with **Go Cuotas**.
- 2. Now, navigate to **Payment and Shipping Method**.
- 3. In the **Payment & Shipping Method** section, you will find quick information about payment (if approved)

## Payment & Shipping Method

### Payment Information

Go Cuotas

Transaction ID:	3383521
External Reference:	000000010
Installments:	3
Payment Method:	Modal
Payment Status:	Approved

The order was placed using ARS.

In case the order is NOT approved, you will find the reasons in the Order Notes, along with more details about the order. Payment **Approved**, **Rejected**, or **Refunded**.

CANCELED BY THE USER

Jan 30, 2024 6:58:13 PM | Canceled | Customer **Not Notified**  
**Go Cuotas Payment Information**  
**Payment Canceled by Customer**  
Payment External Reference: **#000000009**  
Payment Method: **Modal**  
Payment Status: **Cancel**

CANCELED DUE TO NON-PAYMENT

Jan 30, 2024 13:20:06 | Canceled | Customer **Not Notified**  
Go Cuotas: Orden Cancelada por Falta Pago / Pago Expirado (30 minutos)

PAYMENT APPROVED

Jan 30, 2024 7:03:57 PM | Processing | Customer **Not Notified**  
**Go Cuotas Payment Information**  
Payment ID: **3383521**  
Installments: **3**  
Payment External Reference: **#000000010**  
Payment Method: **Modal**  
Payment Status: **Approved**

Jan 30, 2024 7:03:57 PM | Pending | Customer **Not Notified**  
Go Cuotas Transaction ID: "3383521"

**PAYMENT REFUND**

Jan 30, 2024 7:07:38 PM | Closed | Customer **Not Notified**  
We refunded \$1,700.00 online. Transaction ID: "3383521-refund"

Jan 30, 2024 7:07:38 PM | Complete | Customer **Not Notified**  
Go Cuotas: Refund disabled

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