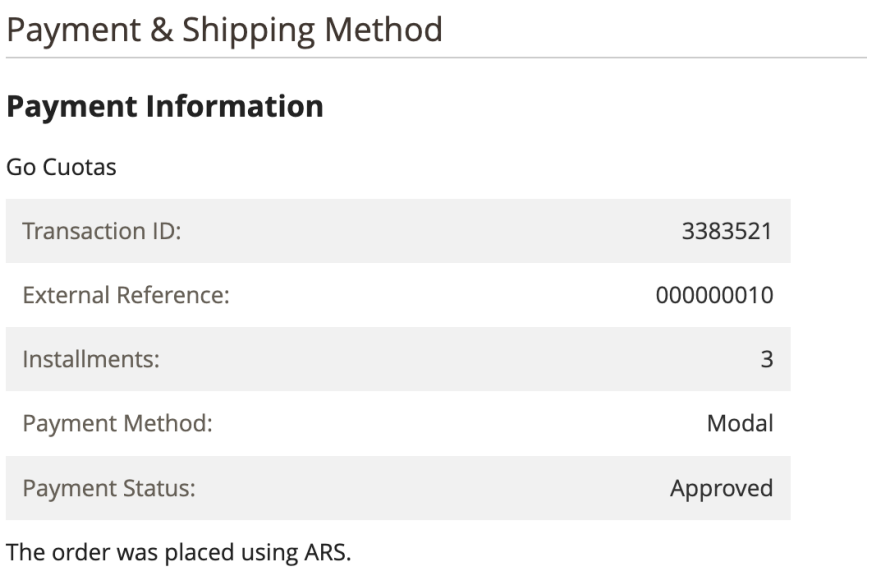
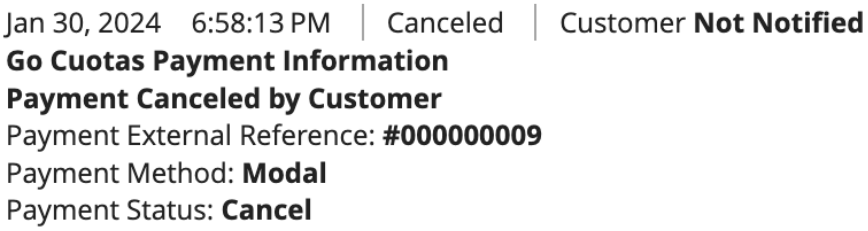
Order Flow

1. You should go to **Sales** > **Orders**. Open an order paid with **Go Cuotas**.
2. Now, navigate to **Payment and Shipping Method**.
3. In the **Payment & Shipping Method** section, you will find quick information about payment (if approved)



In case the order is NOT approved, you will find the reasons in the Order Notes, along with more details about the order. Payment **Approved**, **Rejected**, or **Refunded**.

CANCELED BY THE USER



CANCELED DUE TO NON-PAYMENT



PAYMENT APPROVED

Jan 30, 2024 7:03:57 PM | Processing | Customer **Not Notified**
Go Cuotas Payment Information
Payment ID: **3383521**
Installments: **3**
Payment External Reference: **#000000010**
Payment Method: **Modal**
Payment Status: **Approved**

Jan 30, 2024 7:03:57 PM | Pending | Customer **Not Notified**
Go Cuotas Transaction ID: "3383521"

PAYMENT REFUND

Jan 30, 2024 7:07:38 PM | Closed | Customer **Not Notified**
We refunded $1,700.00 online. Transaction ID: "3383521-refund"

Jan 30, 2024 7:07:38 PM | Complete | Customer **Not Notified**
Go Cuotas: Refund disabled

Revisión #6
Creado 29 diciembre 2023 22:52:50 por MageRocket
Actualizado 3 febrero 2024 03:33:52 por MageRocket